

# PROVINCIAL GOVERNMENT REPUBLIC OF SOUTH AFRICA



# DEPARTMENT OF CO-OPERATIVE GOVERNANCE, HUMAN SETTLEMENTS & TRADITIONAL AFFAIRS

#### **MEMORANDUM**

Reference

: CH1/4/3/5

Enquiry

: Raphahlelo Mphesaka

Date

: 18 June 2018

To

: Head of Department

From

: Information Management

**SUBJECT** 

: Request for approval of PAIA manual

### 1. Purpose

The purpose of this memorandum is to request the Head of Department to approve the PAIA manual.

## 2. Background

The Promotion of Access to Information Act requires that each Public institution compile a manual on access to information. CoGHSTA has developed, approved and updated its English version manual on the 14<sup>th</sup> April 2014. The manual is now due for review. We therefore request that the manuals be approved for submission to the SAHRC and places of legal deposits.

## 3. FINANCIAL IMPLICATIONS

None..

#### 4. PERSONNEL IMPLICATIONS

None

### 5. LEGAL IMPLICATIONS

None

Request for approval of PAIA manual

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# 6. GENDER AND EQUALITY

None

# 7. PARTIES CONSULTED

None

# 8. RECOMMENDATIONS

It is recommended that the Head of Department approve the	e attached manuals.
whitector: Information Management	Date
Comments:	)
1 Sulla ted	
	anglot K
Chief_Information Officer	2010/00/10
Approved/Not approved:	
GAROUM	19/06/18
Head of Department	Date /





# DEPARTMENT OF CO-OPERATIVE GOVERNANCE, HUMAN SETTLEMENTS & TRADITIONAL AFFAIRS

# THE PROMOTION OF ACCESS TO INFORMATION ACT (PAIA) MANUAL



**VERSION 4 MARCH 2018** 



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#### 1. INTRODUCTION

- 1.1. The Promotion of Access to Information Act (PAIA) (Act no.2 of 2000) came into effect on 9 March 2001 underlying the importance of access to information for an open, democratic, and transparent society. The purpose of this manual is to inform the requestors on how to obtain access to records held by the department giving effect to Section 14 of the PAIA.
- 1.2. The manual provides an overview of the records held CoGHSTA and processes that needs to be followed to access such records.
- 1.3. The manual will be available in at least three languages spoken within the province.
- 1.4. All requests for access to information (other than information freely available to the public) should be directed to the Deputy Information Officer.

#### 1.5 The objectives of PAIA are thus:

- 1.5.1 To give effect to the constitutional right of access to any information as stated above;
- 1.5.2 To set out justifiable limitations on the right of access to information aimed at protecting people's privacy, confidential commercial information and ensuring effective, efficient and good governance;
- 1.5.3 To balance the right of access to information with all the other rights in the constitution;
- 1.5.4 To promote a culture of human rights and social justice;
- 1.5.5 To establish mechanisms and procedures to enable persons to have access to records as swiftly, inexpensively and effortlessly as is reasonably possible;
- 1.5.6 To promote transparency, accountability and effective governance;
- 1.5.7 To empower and educate everyone to understand their rights in terms of the Act and to understand the functions and operations of the department

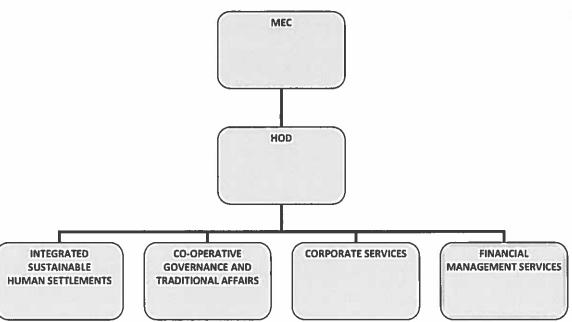
# 2. THE STRUCTURE, PURPOSE AND FUNCTIONS OF THE DEPARTMENT OF CoGHSTA

#### 2.1. The structure of the Department

The HOD is the Accounting Officer of the Department. There are 4 sub-departments in the Department:

- Co-operative Governance and Traditional Affairs
- Human Settlements
- Corporate Services
- Financial Management Services





The department Head office is in Polokwane and also gives assistance to districts as well as local municipalities in the following areas:

- Capricorn District Municipality
- Waterberg District Municipality
- Mopani District Municipality
- Vhembe District Municipality
- Sekhukhune District Municipality

### 2.2. Purpose of the Department

The Department of CoGHSTA's main purpose is to ensure effective administration of developmental Co-operative Governance, Human Settlements and Traditional Affairs.

# 2.3. Functions of the Department of Co-operative Governance, Human Settlements and Traditional Affairs.

- 2.3.1. To manage the provision of sustainable and integrated human settlement in the Province
- 2.3.2. To coordinate and provide support to municipalities, monitor the performance thereof, and provide development and planning services.
- 2.3.3. To provide professional support services to municipalities and traditional local councils.

# 3. CONTACT DETAILS (SECTION 14(1)(b))



<b>Deputy Information Officer</b>	The Head of Department, CoGHSTA
Physical Address	20 Rabe Street
	Hensa Towers
	Polokwane
	0700
Postal Address	Private Bag X9485
	Polokwane
	0700
Telephone	015 - 294 2000/2845000
Fax	015 - 295 3463
Email	SelomoSE@coghsta.limpopo.gov.za
Website	www.coghsta.limpopo.gov.za

Table 1: Contact details of Deputy Information Officer

# 4. ACCESS TO RECORDS HELD BY THE DEPARTMENT OF CO-OPERATIVE GOVERNANCE, HUMAN SETTLEMENTS AND TRADITIONAL AFFAIRS (Section 14(1) (d)

# 4.1. Automatically available records (Section 14 (1) (e)

The following are categories of records generated by the Department, which are freely and readily available without having request access in terms of the Act:

DESCRIPTION OF CATEGORY OF RECORDS AUTOMATICALLY AVAILABLE IN TERMS OF SECTION 15(1)(a) OF THE PROMOTION OF ACCESS TO INFORMATION ACT,	MANNER OF ACCESS TO RECORDS (e.g. Website) (SECTION 15(1)(b)	
For inspection in terms of Section 15	5(1)(a)(i)	
Section 14 manual made available in terms of the Promotion of Access to Information Act 2 of 2000	Website: www.coghsta.limpopo.gov.za Departmental library	
For purchasing in terms of Section 1	5(1)(a)(ii)	
Photographs	Website: www.coghsta.limpopo.gov.za Communication Services Directorate	
Tender Bulletins	Purchased within the Cashier Office at 20 Rabe Street, Hensa Towers, Polokwane-Department of Co-operative Governance, Human Settlements and Traditional Affairs.	
For Copying in terms of Section 15(1)(a)(ii)		
Speeches	Website: www.coghsta.limpopo.gov.za Communication Services Directorate, Departmental Library	
Departmental Circulars	Website: www.coghsta.limpopo.gov.za Information Management Directorate	
Newsletters	Website: www.coghsta.limpopo.gov.za Communication Services Directorate, Departmental Library	



Strategic Plans	Website: www.coghsta.limpopo.gov.za
	Budget Services Directorate
	Communication Services Directorate
	Departmental Library
Annual Performance Plan	Website: www.coghsta.limpopo.gov.za
	Departmental Library
Departmental Contact Details	Website: www.coghsta.limpopo.gov.za
Policies, Acts and Regulations	Website: www.coghsta.limpopo.gov.za
Service Standards and norms	Website: www.coghsta.limpopo.gov.za
	Service Delivery Improvement and Batho Pele
	Programme Directorate
Forms	Website: www.coqhsta.limpopo.gov.za
	Information Management Directorate
Departmental Structure	Website: www.coghsta.limpopo.gov.za
·	Human Resource Practices and Administration
	Unit
Maps	Website: www.coghsta.limpopo.gov.za
	Information Management Directorate
Information Brochures	Reception
	Communication Services Directorate

Table 2: Automatically available records

# 4.2. Records that may be requested (Section 14(1) (d)

The following is a list of records that may be requested in terms of the Act. These records may be requested from the Deputy Information Officer of the Department of Cooperative Governance, Human Settlements and Traditional Affairs.

NO.	BRANCH	RECORDS CATEGORY
1.	CO-OPERATIVE	<ul> <li>Development and Planning records (i.e. spatial and</li> </ul>
	GOVERNANCE	human settlement planning, local economic
	and	development (LED), Land Use, Deeds, IDPs,
	TRADIRTIONAL	Infrastructure, Spatial planning)
	AFFAIRS	<ul> <li>Municipal infrastructure development records (i.e.</li> </ul>
		municipal infrastructure delivery programme,
		municipal assets management, free basic services
		programmes (fbs), infrastructural administration
		management)
		<ul> <li>Co-operative governance support records (municipal</li> </ul>
		institutional capacity building services, municipal
		performance, municipal finance)
		Democratic Governance disaster records (Democratic
		governance, disaster risk management and
		emergency)
		Traditional Affairs records



2.	INTEGRATED	Human Settlements Sector Performance and Municipal
SUSTAINABLE		Support records (human settlement capacity
	HUMAN	development, municipal housing accreditation,
SETTLEMENTS		industry and economic development analysis)
		Housing Admin and Property Management records
		(debtors, lease agreements, property disposal,
		subsidy and claims, asset register)
		<ul> <li>Social Housing Development records (community</li> </ul>
		based housing, institutional housing)
		<ul> <li>Housing Project Management records (informal</li> </ul>
		settlement, rural housing, social amenities, housing
		rectification
3.	CORPORATE	Information Technology records
	SERVICES	<ul> <li>Strategic management records.</li> </ul>
		General and Human Resource records
		<ul> <li>Communication and Knowledge Management records</li> </ul>
		<ul> <li>Public relations and events records</li> </ul>
		<ul> <li>Municipal communication support records</li> </ul>
		Library records
		Service excellence records
		Human Resource records
		Physical security records
		<ul> <li>Anti-fraud and corruption records</li> </ul>
		Risk management records
4.	FINANCIAL	Housing subsidy payments records
	MANAGEMENT	<ul> <li>Creditors and debtors and revenue records</li> </ul>
	SERVICES	Budget and accounting records
		Supply chain records

Table 3: Records that may be requested

## 5. HOW TO GAIN ACCESS TO RECORDS NOT AUTOMATICALLY AVAILABLE

# 5.1. The request procedure

- 5.1.1. To gain access to the records held by the Department of Cooperative Governance, Human Settlement and Traditional Affairs, a request must be made to the Information Officer or Deputy Information Officer mentioned in table1.
- 5.1.2. A requester must be given access to a record of the department if the requester complies with the following:



- The requester complies with all the procedural requirements in the Act relating to the request for access to that record; and
- Access to that record is not refused on any ground of refusal mentioned in the Act.

#### 5.2. How to request access to a record:

- 5.2.1. A requester must use the Form "A" that was printed in the Government Gazette (Government Notice R187 of 15 February 2002).
- 5.2.2. The requester must also indicate if the request wants a copy of the record or if the requester wants to come and look at the record at the offices of the department. Alternatively if the record is not a paper document it can then be viewed in the form, where possible. (Section 29 (2)
- 5.2.3. If the requester asks for information in a particular form (e.g. a paper copy, electronic copy etc) then he/she should get information in that form. This is unless doing so would interfere reasonably with the running of the public body concerned, or damage the record, or infringe a copyright not owned by the state. If for practical reasons access cannot be given in the required form but in another form, then the fee must be calculated according to the way that the requester first asked for it. (Section 29 (3) and (4)
- 5.2.4. If in addition to a written reply to their request for the record, the requester wants to be told about the decision in any other way, e.g. telephone, this must be indicated.
- 5.2.5. If a requester is asking for the information on behalf of somebody else, the capacity in which the request is being made must be indicated. (Section 18 (2) (f)
- 5.2.6. If a requester is unable to read or write, or has a disability, then the request can be made orally. The information officer must then fill in the form on behalf of such a requester and give them a copy of the completed form. (Section (13)

# 5.3. Fees payable for a request and notification of decision on access (Section22)

- 5.3.1. A requester who seeks access to a record containing personal information about him/her is not required to pay the request fee. Every other requester must pay the request fee of R35-00.
- 5.3.2. The Information Officer must notify the requester (other than a personal requester) by notice, requiring the requester to pay the prescribed request fee (if any) and deposit (if any) before further processing the request.
- 5.3.3. The requester may lodge an internal appeal, where appropriate, or an application to the court against the tender or payment of fees.

(22)

- 5.3.4. After the Information Officer has made a decision on the request the requester must be notified of such a decision in the way in which the requester wanted to be notified in.
- 5.3.5. If the request is granted then a further request fee must be paid for the reproduction and for search, preparation for any time required in excess of stipulated hours to search and prepare the record for disclosure.
- 5.3.6. Access to a record will be withheld until all the applicable fees have been paid.

#### 6. SERVICES OFFERED BY THE DEPARTMENT

#### 6.1. Nature of services

NO	SUB-	SERVICE
	DEPARTMENT	
1.	COOPERATIVE	Development and Planning
	GOVERNANCE AND TRADIRTIONAL	<ul> <li>Municipal Infrastructure Development</li> </ul>
		Cooperative Governance Support
	AFFAIRS	<ul> <li>Democratic Governance and Disaster Management</li> <li>Traditional Affairs</li> </ul>
2.	HUMAN	Human Settlement Sector Performance and Municipal
	SETTLEMENTS	Support
		<ul> <li>Housing Administration and Property Management</li> </ul>
		Human Settlement Development
3.	CORPORATE	Strategic Human resource management
		<ul> <li>Human Resource utilization and Capacity Development</li> </ul>
		<ul> <li>Government Information Technology</li> </ul>
		Regulatory and Compliance
		<ul> <li>Communication and Information Management</li> </ul>
		Strategy Management
		Risk and Internal Control
		<ul> <li>Security and Investigation Management</li> </ul>
4.	FINANCIAL	Financial Administration and accounting
	MANAGEMENT	Supply Chain Management
	SERVICES	





6.2.1. Procedural requirements for the request:

A request for access to a record must be made on the prescribed form (form A as appears on the back of this manual) to the Information Officer or Deputy Information Officer at the following address:

Deputy Information Officer	The Head of Department, Department of	
	Cooperative Governance, Human	
	Settlements and Traditional Affairs.	
Physical Address	28 Market Street	
	Polokwane	
	0700	
Postal Address	Private Bag X 9485	
	Polokwane	
	0700	
Telephone	015 - 294 2000/284 5000	
Fax	015 - 295 3463	
E-mail	SelomoME@coghsta.limpopo.gov.za	

- 6.2.2. The requester must provide sufficient information on the request form to enable the Departmental Information Officer to provide the correct information.
- 6.2.3. The requester should indicate his/her preferential language and specify his/her contact details.
- 6.2.4. If a request is made on behalf of another person, the requester must submit proof of the capacity in which the requester is making the request.
- 6.2.5. If a requester is unable to complete the prescribed form due to disability or illiteracy, such a person may make the request orally.

# 7. THE REMEDIES AVAILABLE IF THE PROVISIONS OF THIS ACT ARE NOT COMPLIED WITH [SECTION 14(1) (H)]

#### 7.1. Internal Appeals Against Decisions

7.1.1. Right of internal appeal to Executing Authority

An internal appeal against a decision of the Information Officer or Deputy Information Officer may be lodged with the MEC for Department of Co-operative Governance, Human Settlements and Traditional Affairs, Limpopo, or the person designated in writing by the MEC, on any of the following grounds:

- a refusal to grant access, or
- a decision taken in terms of sections 22, 26(1) or 29(3)

(120)

A third party may lodge an internal appeal against a decision of the information officer or deputy information officer to grant a request for access.

#### 7.1.2. Manner of internal appeal

An internal appeal must:

- be lodged in the prescribed, Form (attached hereto) within 60 days; if notice
  to a third party is required by section 49 (1) (b), within 30 days after notice is
  given to the appellant of the decision appealed against or, if notice to the
  appellant is not required, after the decision was taken;
- be delivered or sent to the information officer or deputy information officer at his or her address, fax number or electronic mail address;
- identify the subject of the internal appeal and state the reasons for the internal appeal and may include any other relevant information known to the appellant;
- if, in addition to a written reply, the appellant wishes to be informed of the decision on the internal appeal in any other manner, must state that manner and provide the necessary particulars to be informed of;
- if applicable, be accompanied by the prescribed appeal fee referred to in subsection (3); and
- Specify a postal address or fax number.

An internal appeal which is lodged after the expiry of the prescribed period may, on good cause shown, be allowed by the MEC or the person designated in writing by the MEC.

#### 7.2. Applications to court

- 7.2.1. Applications regarding decisions of the MEC or the person designated in writing by the MEC.
  - A requester or third party referred to in section 74 may only apply to a court for appropriate relief in terms of section 82 after that requester or third party has exhausted the internal appeal procedure against a decision of the MEC or the person designated in writing by the MEC of the Department as provided for in section 74.
  - A requester that has been unsuccessful in an internal appeal or aggrieved by a decision of the MEC to disallow the late lodging of an internal appeal in terms of section 75 (2); may, by way of an application, within 30 days apply to a court for appropriate relief in terms of section 82.
  - A third party that has been unsuccessful in an internal appeal to the
    relevant authority of a public body; or aggrieved by a decision of the
    information officer or the MEC in the above paragraph may, by way of an
    application, within 30 days apply to a court for appropriate relief in terms of
    section 82.



#### 8. UPDATING OF THE MANUAL

The department may if necessary, update the manual at least once per year when need arises.

#### 9. AVAILABILITY OF THE MANUAL

The manual will be made available in at least three of the following languages:

- English
- Sepedi
- Xitsonga
- Tshivhenda
- Afrikaans

#### 10. PRESCRIBED FEES FOR THE DEPARTMENT

PART II OF NOTICE 187 IN THE GOVERNMENT GAZETTE ON THE 15 FEBRUARY 2002 PRESCRIBES FEES IN RESPECT OF THE GOVERNMENT BODIES AS FOLLOWS:

- 10.1. The fee for a copy of the guide as contemplated in regulations 2(3) (b) and 3(4) (c) is R0, 60 for every photocopy of an A4-size page or part thereof.
- 10.2. The fees for reproduction referred to in regulation 7(1) are as follows:

No.	Reproduction	Fees
1.	For every photocopy of an A4-size page or part thereof	0,60
2.	For every printed copy of an A4-size page or part thereof held	0,40
	on a computer or in electronic or machine-readable form	
	For a copy in a computer-readable form on-	
	stiffy disc	5,00
	compact disc	40,00
	For a transcription of visual images, for an A4-size page or part	22,00
	thereof	
	For a copy of visual images	60,00
	For a transcription of an audio record, for an A4-size page or	12,00
	part thereof	
	For a copy of an audio record	17,00

- 10.3. The request fee payable by every requester, other than a personal requester, referred to in regulation 7(2) is R35, 00.
- 10.4. The access fees payable by a requester referred to in regulation 7(3) are as follows:

Access	Fees
For every photocopy of an A4-size page or part thereof	0,60
For every printed copy of an A4-size page or part thereof held on	0,40
a computer or in electronic or machine-readable form	
For a copy in a computer-readable form on-	
Stiffy disc	5,00
Compact disc	40,00
For a transcription of visual images, for an A4-size page or part thereof	22,00
For a copy of visual images	60,00
For a transcription of an audio record, for an A4-size page or part thereof	12,00
For a copy of an audio record	17,00
To search for and prepare the record for disclosure,	15, 00 for each hour or part
	of an hour, excluding the
	first hour reasonably
	required for such search
	and preparation.

- 10.5. For purposes of section 22(2) of the Act, the following applies:
- 10.5.1. Six hours as the hours to be exceeded before a deposit is payable; and
- 10.5.2. One third of the access fee is payable as a deposit by the requester.
- 10.6. The actual postage is payable when a copy of a record must be posted to a requester.

### 11. AUTHORIZATION

This PAIA Manual was approved by The Head of Department of Co-operative Governance, Human Settlements and Traditional Affairs.

Head of Department

75/02/2018 Date





#### DEPARTMENT OF CO-OPERATIVE GOVERNANCE, HUMAN SETTLEMENTS & TRADITIONAL AFFAIRS

Foi	rm A - Request for access to record of CoGHSTA
(Section 18(1) of the Pron	notion of Access to Information Act, 2000 (Act 2 of 2000)
For Departmental Use	Reference number:
Request received by:	
1. Name:	
2. Rank:	
3. Date:	
4. Place:	
5. Signature of receiver:_	
Request fee (if any): R	
Deposit (if any): R	
Access fees: R	
SIGNATURE OF IO/DIO	
A. Particulars of the De	partment
The Information Officer/D	eputy Information Officer:
Department of Coopera	tive Governance, Human Settlements and Traditional Affairs.
20 Rabe Street	
Hensa Towers	
Polokwane	
0700	
B. Particulars of person	requesting access to the record
(a) The particulars of the	person who requests access to the record must be given below.
(b) The address and/or fa	ax number in the Republic to which the information is to be sent, must be
given.	
(c) Proof of the capacity is	n which the request is made, if applicable, must be attached.
Full names and surnames	:
Identity number:	Postal address:
	Fax number:
Telephone number:	E-mail address:
Capacity in which request	is made, when made on behalf of another person:
C. Particulars of person	on whose behalf request is made
This section must be cor	mpleted ONLY if a request for information is made on behalf of another
person.	
Full names and surname:	Identity number:
D. Particulars of record	
(a) Provide full particulars	s of the record to which access is requested, including the reference number
if that is known to you, to	enable the record to be located.

(b) If the provided space is ina	adequate, please	continue on a s	eparate folio and attach it to this form.			
The requester must sign all the	he requester must sign all the additional folios.					
1. Description of record or rele	evant part of the	record:	<u> </u>			
2. Reference number, if availa	ble:					
3. Any further particulars of re	cord:					
E. Fees						
	a record. other	than record o	containing personal information about			
yourself, will be processed only						
(b) You will be notified of the a						
` '	· ·		rm in which access is required and the			
reasonable time required to se	•					
_			ase state the reason for exemption.			
F. Form of access to record						
		. view or listen	to the record in the form of access			
'	·	•	in which form the record is required.			
Disability			record is required			
Mark the appropriate box with	an X.					
NOTES:						
	uest for access i	n the specified f	form may depend on the form in which			
the record is available.			•			
	ted may be refus	ed in certain cir	cumstances. In such a case you will be			
informed if access will be gran			·			
·			letermined partly by the form in which			
access is requested.						
1. If the record is in writter	n or printed for	m:				
Copy of record* Inspection of record						
2. If record consists of virt	ual images-					
(This includes photographs, sl	ides, video recor	dings, computer	r-generated images, sketches, etc.):			
View the images   Copy the i	mages* Trans	scription of the i	mages*			
3. If record consists of reco	orded words or	information w	hich can be reproduced in sound:			
Listen to the soundtrack	Transcription	of soundtrack*				
(audio cassette)	(written or pri	nted document)				
4. If record is held on com	puter or in an e	lectronic or m	achine-readable form:			
Printed copy of record* P	rinted copy o	f information	Copy in computer readable form*			
	lerived from the	record*	(stiffy or compact disc)			

.

15

or transcription to be posted to you?

\* If you requested a copy of transcription of a record (above), do you wish the copy YES NO

	6		
1	11	)	

A Postal fee is payable							
ote that if the record is not available in the language you prefer, access may be granted in the							
language in which the record	d is available.						
In which language would yo	which language would you prefer the record?  Notice of decision of regarding request for access						
G. Notice of decision of re							
You will be notified in writing	will be notified in writing whether your request has been approved or denied. If you wish to be						
informed in another manner	rmed in another manner, please specify the manner and provide the necessary particulars to						
enable compliance with you	r request.						
How would you prefer to be	informed of the dec	ision regarding your req	uest for access to the record?				
Signed at	this	day of	20				
SIGNATURE OF REQUEST							
ON WHOSE BEHALF REQU	JEST IS MADE						





## CO-OPERATIVE GOVERNANCE, HUMAN SETTLEMENTS & TRADITIONAL AFFAIRS

### Form B

Notice of internal appeal

(Section 75 of the Promotion of Access to information Act, 2000 (Act 2 of 2000))

[Regulation 8]

STATE YOUR REFERENCE		
NUMBER:		
A. Particulars of the Department	055:	
The information Officer/Deputy Information	on Officer:	
B. Particulars of requester/third part	y who lodges the internal appeal	-
(a) The particulars of the person who lode	ge the internal appeal must be given below.	
(b) Proof of the capacity in which appeal	is lodged, if applicable, must be attached.	
(c) If the appellant is a third person and	not the person who originally requested the information	n, the
particulars of the requester must be give	n at C below.	
Full names and surname:		
Identity number:	Postal address:	
	Fax nu	ımber:
	Telephone number:	
Capacity in which an internal appeal on b	pehalf of another person is lodged:	
C. Particulars of requester		
This section must be completed ONLY if appeal.	f a third party other than the requester) lodges the ir	nternal
<del></del>		
D. The decision against which the int		
<del>-</del>	rnal appeal is lodged with an X in the appropriate box:	
Refusal of request for access		
Decision regarding fees prescribed in te	rms of section 22 of the Act	
Decision regarding the extension of the	period within which the request must be dealt with in	
terms of section 26(1) of the Act		
Decision in terms of section 29(3) of t	he Act to refuse access in the form requested by the	
requester		
Decision to grant request for access		
I	·	1

E. Grounds for appeal
If the provided space is inadequate, please continue on a separate folio and attach it to this form. You
must sign all the additional folios.
State the grounds on which the internal appeal is based:
State any other information that may be relevant in considering the appeal:
F. Notice of decision on appeal
You will be notified in writing of the decision on your internal appeal. If you wish to be informed in
another manner, please specify the manner and provide the necessary particulars to enable
compliance with your request.
State the manner:
Particulars of manner:
Signed at this day of 20
SIGNATURE OF APPELLANT
FOR DEPARTMENTAL USE:
OFFICIAL RECORD OF INTERNAL APPEAL:
Appeal received on (date) by
(state rank, name and surname of
information officer/deputy information officer).
Appeal accompanied by the reasons for the information officer's/deputy information officer's decision
and, where applicable, the particulars of any third party to whom or which the record relates,
submitted by the information officer/deputy information officer on
(date) to the relevant authority.
OUTCOME OF APPEAL:
DECISION OF INFORMATION OFFICER/DEPUTY INFORMATION OFFICER CONFIRMED/NEW DECISION
SUBSTITUTED
NEW DECISION:
RELEVANT AUTHORITY
RECEIVED BY THE INFORMATION OFFICER/DEPUTY INFORMATION OFFICER FROM THE RELEVANT
AUTHORITY ON (date):